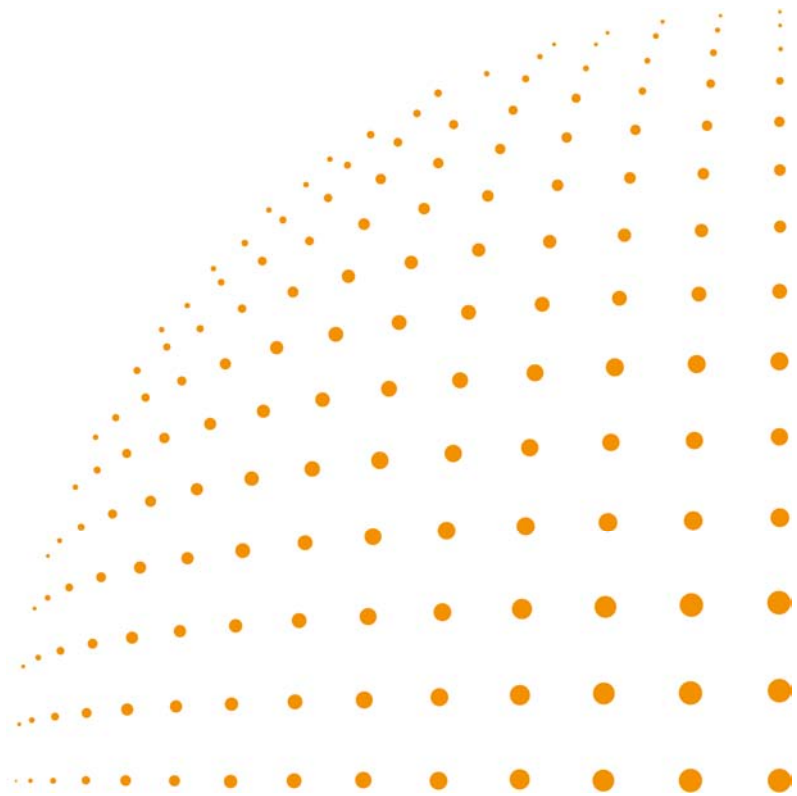




Terminal Server and Citrix Metaframe Support
for
Multifunctional Products



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1 Notice

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2 Introduction

The support outlined in this section is designed to provide information needed when implementing Ricoh Multifunctional Products in a Terminal Server® and/or Citrix® MetaFrame environment.

If you have a Terminal Server®/Citrix® MetaFrame environment, we recommend that you use the latest printer drivers posted within the download section of the Ricoh European Support website.

3 General information

Currently, LAN FAX drivers, Document Solution Products, and Scanner Software/Drivers with Terminal Server/MetaFrame environments are not officially supported.

3.1 Support with EFI

Citrix products are not supported with EFI models as of XenApp 5.0. If there is any requirement for XenApp 6.0 support for EFI models, please contact your Ricoh supplier.

3.2 When Using Citrix Universal Print Driver

The Citrix Universal Print Driver uses EMF data. As a result, various errors can occur depending on the application used to print. These errors include improper character encoding and misaligned graphics. Please be sure to test the application with the Citrix Universal Print Driver before starting regular use.

Some applications do not save changes made to the Citrix UPD's settings. Please connect to the Citrix server to perform a test print after making changes to the local driver settings to verify that the changes have taken effect.

If Point and Print is installed on the local PC, changes made to the Citrix UPD's settings may not take effect.

If an error (improper character encoding, misaligned images) occurs when printing using the Citrix UPD, please print the document again using the "Preview on client" function. If the preview image contains the error, the error is probably caused by the application or the document data.

3.3 When Printing with Windows Terminal Service

When printing a file containing a large number of bitmap images or fonts, some of the images or font may be lost.

3.4 When Using Auto Creating Printer (Citrix Products)

- Auto Creating Printer function can use logical printer created by copying client's local printer data to the Citrix server.
- Settings for optional equipment such as finisher or large-capacity tray will not be stored in the server after the equipment is detached.
- When printing a large number of bitmap images or when using the server in a WAN environment over dial-up lines such as ISDN, depending on the printing rate, printing may be disabled or a printing error may occur.
- If a printing error occurs on the server and the print job or Auto Creating Client Printer cannot be deleted, we recommend doing the following :

[MetaFrame XP 1.0 SP1/SP2/SP3/SP4/FR1]

Please Configure "Delete unfinished printing Jobs" setting in "Printer Properties Management" of the Citrix Management Console.

Following are the machine list under which Auto Creating Printer Function is not available:

	Version	Solution
UPD MP C7500	3.3.0.0	TBA
UPD MP C6501SP	3.3.0.0	
UPD Pro 1107EX/1357EX/907EX	3.3.0.0	
PS MP C6501SP/7501SP	1.0.0	

3.5 When Using Printer Driver Replication (Citrix Products)

- Printer Driver Replication is designed to distribute printer drivers across all servers in server farm.
- When printing a file containing a large number of bitmap images or fonts, some of the images or font may be lost.

3.6 When Using Citrix XenApp 6.0

An error may occur when XenApp attempts to register a network printer using the session printer function on "Citrix XenApp 6.0 for Microsoft Windows Server 2008 SR." If such an error occurs, please restart the XenApp server and disable Session Printer registration. Such devices must be registered manually.

4 Printer Drivers

4.1 Support Types

Support Type 1: MetaFrameXP, MetaFrame PresentationServer3.0

Support Type 2: Citrix PresentationServer 4.0 (32 bit only)

Support Type 3: Citrix PresentationServer 4.5

Support Type 4: Citrix XenApp 5.0

Support Type 5: Citrix XenApp 6.0

Supported Windows Servers are those supported by each Citrix product.

4.2 RPCS driver

RPCS drivers are not officially supported with Terminal Server / Citrix MetaFrame environments.

4.3 DDST driver

	Product	Support Type 1	Support Type 2	Support Type 3	Support Type 4	Support Type 5
Color	Aficio SP C220S/C221SF	No	Yes	Yes	Yes ^{*1}	Yes ^{*1}
MFP	Aficio SP C231SF	No	Yes	Yes	Yes ^{*1}	Yes ^{*1}

*1: Point & Print using print server import function is not supported.

Point & Print using printer server import may require server reboot.

4.4 PCL6 driver

	Product	Support Type 1	Support Type 2	Support Type 3	Support Type 4	Support Type 5
B&W MFP	Aficio 1515	No	No	No	No	No
	Aficio MP 161/161F/161SPF	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 171/171F/171SPF	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 201F/201SPF	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio 2015/2018/2018D	No	No	No	No	No
	Aficio 2016/2020/2020D	No	No	No	No	No
	Aficio MP1500/1600/2000	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio FX200/FX200L	No	No	No	No	No
	Aficio MP 2500	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio 1022/1027/1032	No	No	No	No	No
	Aficio 2022/2027	No	No	No	No	No
	Aficio 3025/3030	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 2510/3010	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 2550/2550B/3350/3350B	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 2851/3351	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio SP 3200SF	No	No	No	No	No
	Aficio SP 3400SF/3410SF	No	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio 1035/1045	No	No	No	No	No
	Aficio 2035/2045	No	No	No	No	No
	Aficio 2035e/2045e	No	No	No	No	No
	Aficio 3035/3045	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 3500/4500	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 4000/4000B/5000/5000B	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 4001/5001	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio 1055	No	No	No	No	No
	Aficio 1060/1075	No	No	No	No	No
	Aficio 2051/2060/2075	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 5500/6500/7500	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 6000/7000/8000	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 6001/7001/8001/9001	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio 2090/2105	No	No	No	No	No
Aficio 2090/2105 EFI	No	No	Yes	No	No	
Aficio MP 9000/1100/1350	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}	
Pro 906EX/1106EX/1356EX	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}	

*1: Point & Print using print server import function is not supported.
Point & Print using printer server import may require server reboot.

Notes:

Following Citrix environment is supported for PCL6 driver for Universal Print (32bit / 64bit)

- MetaFrame Presentation Server 3.0
- Citrix PresentationServer 4.0 (32bit only)
- Citrix PresentationServer 4.5 (32bit/64bit)
- Citrix XenApp 5.0
- Citrix XenApp 6.0
- PCL mini drivers are supported

	Product	Support Type 1	Support Type 2	Support Type 3	Support Type 4	Support Type 5
Color MFP	Aficio 1224C/1224CG/1232C/1232CG	No	No	No	No	No
	Aficio 615C	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio 3224C/3232C	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C2000	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C2030/C2530	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C2050/C2550	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C2051/2551	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C300/300SR/400/400SR	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio SP C222SF	No	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio SP C232SF	No	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C2500/C3000	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C2500/C3000 EFI	Yes	Yes	Yes	No	No
	Aficio MP C2800/3300	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C2800/3300 EFI	Yes	Yes	Yes	No	No
	Aficio MP C3301/3501	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio 2228C/2232C/2238C	No	No	No	No	No
	Aficio 3228C/3235C/3245C	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C3500/C4500	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C3500/C4500 EFI	Yes	Yes	Yes	No	No
	Aficio MP C4000/C5000	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C4000/C5000 EFI	Yes	Yes	Yes	No	No
	Aficio MP C4501/C5501	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio 3260C/5560	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C6000/C7500	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C6000/C7500 EFI	Yes	Yes	Yes	No	No
	Aficio MP C6001/C7501	Yes	Yes	Yes	Yes ^{*1}	TBA
Aficio MP C6501/C7501 EFI	Yes	Yes	Yes	No	No	

*1: Point & Print using print server import function is not supported.
Point & Print using printer server import may require server reboot.

Notes:

Following Citrix environment is supported for PCL6 driver for Universal Print (32bit / 64bit)

- MetaFrame Presentation Server 3.0
- Citrix PresentationServer 4.0 (32bit only)
- Citrix PresentationServer 4.5 (32bit/64bit)
- Citrix XenApp 5.0
- Citrix XenApp 6.0
- PCL mini drivers are supported

4.5 PCL5e/c driver

	Product	Support Type 1	Support Type 2	Support Type 3	Support Type 4	Support Type 5
B&W MFP	Aficio 1515	No	No	No	No	No
	Aficio MP 161/161F/161SPF	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 171/171F/171SPF	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 201F/201SPF	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio 2015/2018/2018D	No	No	No	No	No
	Aficio 2016/2020/2020D	No	No	No	No	No
	Aficio MP1500/1600/2000	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 2500	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio 1022/1027/1032	No	No	No	No	No
	Aficio 2022/2027	No	No	No	No	No
	Aficio 3025/3030	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 2510/3010	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 2550/2550B/3350/3350B	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 2851/3351	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio 1035/1045	No	No	No	No	No
	Aficio 2035/2045	No	No	No	No	No
	Aficio 2035e/2045e	No	No	No	No	No
	Aficio 3035/3045	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 3500/4500	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 4000/4000B/5000/5000B	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 4001/5001	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio 1055	No	No	No	No	No
	Aficio 1060/1075	No	No	No	No	No
	Aficio 2051/2060/2075	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 5500/6500/7500	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 6000/7000/8000	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 6001/7001/8001/9001	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio 2090/2105	No	No	No	No	No
	Aficio 2090/2105 EFI	No	No	No	No	No
	Aficio MP 9000/1100/1350	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
Pro 906EX/1106EX/1356EX	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}	

*1: Point & Print using print server import function is not supported.
Point & Print using printer server import may require server reboot.

Note:

- PCL mini drivers are supported

	Product	Support Type 1	Support Type 2	Support Type 3	Support Type 4	Support Type 5
Color MFP	Aficio 1224C/1224CG/1232C/1232CG	No	No	No	No	No
	Aficio 615C	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio 3224C/3232C	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C2000	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C2030/C2530	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C2050/C2550	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C2051/2551	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C300/300SR/400/400SR	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio SP C222SF	No	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio SP C232SF	No	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C2500/C3000	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C2500/C3000 EFI	Yes	Yes	Yes	No	No
	Aficio MP C2800/3300	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C3001/3501	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio 2228C/2232C/2238C	No	No	No	No	No
	Aficio 3228C/3235C/3245C	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C3500/C4500	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C3500/C4500 EFI	Yes	Yes	Yes	No	No
	Aficio MP C4000/C5000	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C4501/C5501	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio 3260C/5560	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C6000/C7500	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
Aficio MP C6000/C7500 EFI	Yes	Yes	Yes	No	No	
Aficio MP C6001/C7501	Yes	Yes	Yes	Yes ^{*1}	TBA	
Aficio MP C6501/C7501 EFI	Yes	Yes	Yes	No	No	

*1: Point & Print using print server import function is not supported.
Point & Print using printer server import may require server reboot.

Note:

- PCL mini drivers are supported

4.6 PS driver

	Product	Support Type 1	Support Type 2	Support Type 3	Support Type 4	Support Type 5
B&W MFP	Aficio 1515	No	No	No	No	No
	Aficio MP 161/161F/161SPF	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 171/171F/171SPF	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 201F/201SPF	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio 2015/2018/2018D	No	No	No	No	No
	Aficio 2016/2020/2020D	No	No	No	No	No
	Aficio MP1500/1600/2000	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 2500	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio 1022/1027/1032	No	No	No	No	No
	Aficio 2022/2027	No	No	No	No	No
	Aficio 3025/3030	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 2510/3010	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 2550/2550B/3350/3350B	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 2851/3351	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio SP 3200SF	No	No	No	No	No
	Aficio SP 3400SF/3410SF	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio 1035/1045	No	No	No	No	No
	Aficio 2035/2045	No	No	No	No	No
	Aficio 2035e/2045e	No	No	No	No	No
	Aficio 3035/3045	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 3500/4500	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 4000/4000B/5000/5000B	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 4001/5001	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio 1055	No	No	No	No	No
	Aficio 1060/1075	No	No	No	No	No
	Aficio 2051/2060/2075	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 5500/6500/7500	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 6000/7000/8000	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP 6001/7001/8001/9001	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio 2090/2105	No	No	No	No	No
Aficio 2090/2105 EFi	No	No	Yes	No	No	
Aficio MP 9000/1100/1350	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}	
Pro 906EX/1106EX/1356EX	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}	

*1: Point & Print using print server import function is not supported.
Point & Print using printer server import may require server reboot.

Notes:

Following Citrix environment is supported for PS driver for Universal Print (32bit / 64bit)

- Citrix PresentationServer 4.0 (32bit only)
- Citrix PresentationServer 4.5 (32bit/64bit)
- Citrix XenApp 5.0
- Citrix XenApp 6.0

	Product	Support Type 1	Support Type 2	Support Type 3	Support Type 4	Support Type 5
Color MFP	Aficio 1224C/1224CG/1232C/1232CG	No	No	No	No	No
	Aficio 615C	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio 3224C/3232C	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C2000	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C2030/C2530	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C2050/C2550	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C2051/2551	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C300/300SR/400/400SR	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio SP C222SF	No	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio SP C232SF	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C2500/C3000	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C2500/C3000 EFI	Yes	Yes	Yes	No	No
	Aficio MP C2800/3300	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C2800/3300 EFI	Yes	Yes	Yes	No	No
	Aficio MP C3001/3501	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio 2228C/2232C/2238C	No	No	No	No	No
	Aficio 3228C/3235C/3245C	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C3500/C4500	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C3500/C4500 EFI	Yes	Yes	Yes	No	No
	Aficio MP C4000/C5000	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C4000/C5000 EFI	Yes	Yes	Yes	No	No
	Aficio MP C4501/C5501	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio 3260C/5560	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio 3260C/5560 EFI	Yes	Yes	Yes	No	No
	Aficio MP C6000/C7500	Yes	Yes	Yes	Yes ^{*1}	Yes ^{*1}
	Aficio MP C6000/C7500 EFI	Yes	Yes	Yes	No	No
	Aficio MP C6001/C7501	Yes	Yes	Yes	Yes ^{*1}	TBA
	Aficio MP C6501/C7501 EFI	Yes	Yes	Yes	No	No

*1: Point & Print using print server import function is not supported.
Point & Print using printer server import may require server reboot.

Notes:

Following Citrix environment is supported for PS driver for Universal Print (32bit / 64bit)

- Citrix PresentationServer 4.0 (32bit only)
- Citrix PresentationServer 4.5 (32bit/64bit)
- Citrix XenApp 5.0
- Citrix XenApp 6.0

